

QuickBooks for Mac Conversion Instructions

QuickBooks for Mac 2016 - 2018

Web Connect

Table of Contents

TABLE OF CONTENTS 1

INTRODUCTION..... 2

DOCUMENTATION AND PROCEDURES..... 2

- Task 1: Conversion Preparation.....2
- Task 2: Connect to STC Capital Bank2
- Task 3: Match Downloaded Transactions2
- Task 4: Deactivate Your Account(s)3
- Task 5: Re-activate Your Account(s) at St. Charles Bank & Trust Company®4

Introduction

As **STC Capital Bank** completes its system conversion to **St. Charles Bank & Trust Company®**, you will need to modify your QuickBooks settings to ensure the smooth transition of your data. To complete these instructions, you will need your **[User ID and Password]** for the **STC Capital Bank** and **St. Charles Bank & Trust Company** websites.

It is important that you perform the following instructions exactly as described and in the order presented. If you do not, your service may stop functioning properly. This conversion should take 15–30 minutes.

NOTE: This update is time sensitive. Tasks 1-4 can be completed on or before **Friday, November 8th**. Task 5 can be completed on or after **Tuesday, November 12th**.

Documentation and Procedures

Task 1: Conversion Preparation on or before Friday, November 8th

1. Backup your data file. For instructions to back up your data file, choose the **Help** menu and use the Search bar available at the top. Search for **Back Up** and follow the instructions on screen. The first time you do a backup, QuickBooks will guide you through setting backup preferences.
2. Download the latest QuickBooks Update. For instructions to download an update, choose **Help** menu and use the Search bar available at the top. Search for **Update QuickBooks**, select **Check for QuickBooks Updates** and follow the instructions.

Task 2: Connect to STC Capital Bank

1. Log in to **STC Capital Bank** web site at www.stccapitalbank.com. Download your transactions into QuickBooks.
2. Click **File > Import > From Web Connect**.
3. Link your bank account with the existing QuickBooks account and click **Continue**.
4. Repeat this step for each account (such as checking, savings, and credit cards) that you use for online banking.

Task 3: Match Downloaded Transactions

If new transactions were received from your connection, accept all new transactions into the appropriate registers.

If you need assistance matching transactions, choose the **Help** menu and use the Search bar available at the top. Search for **Updating Your Register**, select the article with that name and follow the instructions.

Task 4: Deactivate Your Account(s)

IMPORTANT: All transactions must be matched or added to the register prior to the deactivating of your account(s).

1. Choose **Lists** menu > **Chart of Accounts**.
2. Select the account you want to deactivate.
3. Choose **Edit** menu > **Edit Account**.
4. In the **Edit Account** window, click the **Online Settings** button.
5. In the **Online Account Information** window, choose **Not Enabled** from the **Download Transaction** list and click **Save**.
6. Click **OK** for any dialog boxes that may appear with the deactivation.
7. Repeat steps 2 – 6 for each account at **STC Capital Bank**.

Task 5: Re-activate Your Account(s) at St. Charles Bank & Trust Company on Tuesday, November 12th.

1. Log in to **St. Charles Bank & Trust Company** website at www.bankstcharles.com and download your QuickBooks Web Connect File

IMPORTANT: To avoid the possibility of creating duplicate records when downloading into QuickBooks, only download transactions that have not been previously downloaded.

2. Click **File > Import > From Web Connect**
3. If prompted for connectivity type, select **Web Connect**.
4. The **Account Association** window displays during setup. For each account you wish to download into QuickBooks, click **Select an Account** to choose the appropriate existing account register.

IMPORTANT: Do **NOT** select "New" under the action column.

5. Click **Continue**.
6. Click **OK** to any informational prompts.
7. Add or match all downloaded transactions in the **Downloaded Transactions** window.
8. Repeat steps 1 – 7 for each account at **St. Charles Bank & Trust Company**.

Thank you for making these important changes!